

Lead Technical Program Manager

Description

1. The DamnJobs Lowdown

Let's be real, this is a big corporate gig at Chase. They're looking for a Lead Technical Program Manager, which is a fancy way of saying they need someone to herd the cats on massive, complex tech projects. You won't be writing code, but you'll be the one making sure the people who *do* write code are actually building the right thing, on time, and without setting millions of dollars on fire.

You're the translator between the business suits who want "innovative solutions" and the engineers who are dealing with cloud platforms and software life cycles. If you enjoy untangling chaos and telling highly-paid executives what's actually possible, this is for you.

2. The Nitty-Gritty

- **The Damn Salary:** They're putting **\$142,500 – \$190,000** on the table for the Jersey City location. Not bad for keeping projects from going off the rails.
- **The Damn Location:** Wilmington, DE or Jersey City, NJ. It's a full-time, in-office, regular-person-hours kind of job.
- **The Damn Vibe:** It's Chase. It's a massive bank. Expect a lot of meetings, cross-functional teams, and navigating corporate structure. On the plus side, it's stable and you'll be working on projects that impact millions of people.
- **The Damn Skills (What you *really* need):** You need at least 5 years of experience running big tech programs. You have to understand agile, waterfall, and know your way around cloud stuff like AWS or Azure. Most importantly, you need to be able to explain super complex technical ideas to non-tech people without making them feel dumb. If you can't manage stakeholders and juggle multiple high-stakes projects at once, you'll drown. JIRA skills are a must.

3. The Official HR Spiel

Job Description

Leverage your deep technical expertise and leadership skills to guide cutting-edge projects, fostering growth and innovation in a dynamic environment.

As a Lead Technical Program Manager, you will utilize your program management skills and technical knowledge to drive the successful delivery of complex technology projects and programs that align with business goals across the firm. Your expertise in program/project management, technical understanding, and effective communication will be essential in executing innovative solutions while managing resources, budgets, and high-performing teams. Your strong analytical reasoning and adaptability will enable you to navigate ambiguity and change, ensuring technology initiatives align with business objectives. As a subject matter expert, you will contribute to operational plans and risk management strategies, ensuring the highest quality and professionalism in service delivery.

Job Responsibilities:

Employment Type

Full-time

Hiring organization

J.P. Morgan Chase

Job Location

Wilmington, DE, USA

Base Salary

\$ 142,500.00 - \$ 190,000.00

- Develop and execute comprehensive project plans, incorporating technical requirements, resource allocation, and timelines to ensure on-time delivery of technology solutions.
- Identify and mitigate risks, proactively addressing potential roadblocks and implementing contingency plans to maintain project and program momentum.
- Collaborate with cross-functional teams, including engineering, product, and other stakeholders, to define program scope, objectives, and deliverables, ensuring alignment with overall business goals.
- Utilize advanced analytical reasoning to assess program performance, identify areas for improvement, and implement data-driven optimizations to enhance efficiency and effectiveness.
- Champion the adoption of agile methodologies and technical solutions, fostering a culture of continuous learning and innovation within the team.
- Drive the integration of new technologies and processes, ensuring seamless implementation and alignment with existing systems and practices.
- Facilitate effective communication and collaboration among team members, stakeholders, and leadership to ensure transparency and alignment throughout the project lifecycle.
- Monitor and report on project progress, providing regular updates to stakeholders and making data-driven recommendations for adjustments as needed.

Required Qualifications, Capabilities, and Skills:

- 5+ years of experience or equivalent expertise in technical program management, leading complex technology projects and programs in a large organization.
- Strong understanding of software development life cycles, including agile and waterfall methodologies, and the ability to apply them effectively in project management.
- Experience with cloud technologies and platforms, such as AWS, Azure, or Google Cloud, to support cloud-based project initiatives.
- Excellent communication skills, both written and verbal, with the ability to convey complex technical concepts to non-technical stakeholders.
- Advanced expertise in stakeholder management, with the ability to establish productive working relationships and influence decision-making across cross-functional teams and clients.
- Demonstrated proficiency in applying analytical reasoning and problem-solving techniques to break down business, technical, or operational objectives into manageable tasks and activities.
- Demonstrated ability to quickly learn and assimilate technical information such as designs, architecture, as well as the Business Logic/Client Journey into your understanding and planning of the Program/Project.
- Experience in leading cross-functional teams and managing multiple projects simultaneously, ensuring alignment with strategic objectives.
- Ability to adapt to rapidly changing environments and priorities, demonstrating resilience and flexibility in the face of challenges.
- Familiarity with DevOps practices and tools, enabling seamless integration and deployment of software solutions.
- Proficiency in project management tools and software, such as JIRA, Microsoft Project, or similar platforms, to track progress and manage project deliverables.

Preferred Qualifications, Capabilities, and Skills:

- Technical development skills are a benefit but not required.

- Knowledge of the Card Business is a benefit but not required.
- Certification in project management methodologies, such as PMP, to demonstrate expertise and commitment to professional development.

4. So, What's the Damn Verdict?

This isn't a scrappy startup. It's a senior role at one of the biggest financial institutions on the planet. The pay is solid, the benefits are great, and the scale of the work is huge.

If you're a seasoned program manager who loves building structure out of chaos and wants the stability of a big-name company, this is a legit opportunity. If you're looking for a ping-pong table and a "move fast and break things" culture, this ain't it. Hit apply if you're ready for the big leagues.